

2026 Student Guide

Center for Academic Information Service(CAIS)



Campus Wi-Fi Network



About Student Accounts



Software Licenses



PC Café Guide



Support & FAQ



Campus Network(Wi-Fi)

Recommended Network Configuration by CAIS.

- niigatau-wlan

↳ [How to Connect](#)

You need your Student Web System (Gakujo) account to connect to the network.

[What a Gakujo Account Is](#)

[If you can't connect...](#)



Wireless LAN Available:
Look for this sticker: niigatau-wlan / cais-wlan / eduroam

Student Web System and Microsoft Services (Niigata University)

Student Web System account

NiigataUniv Microsoft account

Usage

Course registration, report submission, grade confirmation

Using Word and OneDrive applications.

ID

Student ID (all letters lowercase)
ex:a99b999c

Student ID(lowercase)niigata-u.ac.jp
ex:a999b999c@niigata-u.ac.jp

This is not a student email address

Initial Password

Student ID Card:
Bottom-Left Character String

Student ID Card:
Bottom-Left Character String

If you change password, it becomes the password you set yourself.

From your next login onward, use the password you set yourself.

FAQ

[About Mail System \(Gmail\)](#)

[How to log in](#)




[Change password here](#)

[How to install office](#)

[When "No License" is displayed](#)

Student Web System and Microsoft Services (Niigata University)

To avoid **login issues**, please check the following 3 points:

1.  **Two-Factor Authentication (2FA) is mandatory for off-campus access.**
 - Setup Needed for Home Access. [Student Web System settings](#) [Microsoft settings](#)
 - [You cannot access from off-campus without setup!](#)
2.  **Microsoft Auth: Register "App" + "Phone Number"**
 - Register a 2nd method to prevent lockout during device changes or issues.
 - [How to register phone number](#)
3.  **Before you forget your password...**
 - [Register an email](#) for the Student ID to enable self-reset.
 - [Microsoft password reset instructions](#)

About Software License Provision



Services Available Free During Enrollment.

- [Microsoft365](#)
Use Word, Excel, OneDrive, etc. on PCs and Smartphones.
- [ESET](#)
PC Security Software Required: Virus & Malware Protection.
- [Adobe Creative Cloud](#)
Creative tools for image/video editing, web design, etc.
- [ArcGIS](#)
GIS Tools for Map Creation & Analysis.
- [MATLAB&Simulink](#)
Tools for Advanced Calculations & Simulations.

Introduction to PC Café

There is a [PC Café](#) on the 1st floor of CAIS Building A. and it's free for all students.

Here, you can:

- Do research or study
- Catch up with friends and chat
- Enjoy a relaxing break between classes

Feel free to bring your drinks, but please note that food is not allowed.

Take a breather or get some studying done in this cozy space—your next class will thank you!



If You Have Questions...

- [Frequently Asked Questions \(FAQ\)](#)
- [Other services for Niigata University students](#)
- If you experience a virus infection, unauthorized access, information leakage, loss, or theft:
 - ✉ security@cais.niigata-u.ac.jp
 - ☎ 025-262-7945
 - 📄 [Inquiry Form](#)
- For other inquiries:
 - ✉ question@cais.niigata-u.ac.jp
 - ☎ 025-262-6230
 - 📄 [Inquiry Form](#)

Please indicate the subject and the sender.

For more details, see our website at <https://www.cais.niigata-u.ac.jp/>

